



October 17, 2018

Dear Valued Client,

On behalf of our entire staff, I am pleased to extend a warm welcome to you as a valued client of The Malloy Insurance Agency. I have known Ed for over 25 years and have the utmost respect for him and his agency. We share the same belief in the independent agency system and the benefits it provides.

Russo Insurance Agency will continue to deliver the same high quality service, professional advice and guidance that you are accustomed to. Every agent promises great service, but as your new agent, we need to prove that to you. We are firmly committed to follow through on that promise.

We are extremely pleased to have Diane Doyle join our team. Many of you have met or spoken with Diane over the years. She is a true professional. Feel free to ask for her when you call.

The only change will be the agency name at the top of your policy. Your policy information will not be affected in any way. You will see the same policy number, same coverage, same phone and fax number and same email address.

Russo Insurance Agency has been in business for over 35 years. We are located less than two miles from Malloy Insurance at 45 Milford Street in Medway. Every day I challenge my staff to do something that no other agent will do. Whether that is meeting you at 7AM or 7PM at your home, office or job site, providing free daily registry service or delivering plates to you. We will do whatever it takes to ensure your satisfaction.

Please give me a call if you have any questions or concerns. We look forward to earning your trust.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Russo", written over a white background.

Christopher R. Russo Jr, CIC, LIA, AAI, CPIA, CISR
President